

CONNECT & CARE
Engagement Activities for Members & Volunteer Satisfaction Question

AVOID sending out surveys or questionnaires (although it's better than not asking at all).

MAKE TIME for personal conversations or conversations with members in small groups.

MAKE/CREATE TIME AT EACH BRANCH MEETING FOR GETTING TO KNOW EACH OTHER

- For members to socialize (eg: snacks or meals before meetings).
- For each new member to be celebrated and introduced.
 - Have current members introduce new members.
- For members to mix with those you haven't had a chance to know.
- For members to use **"Getting to Know You"** questions to learn each other's motivations for volunteering.

AT EACH BRANCH MEETING FOCUS ON MEMBER CONTRIBUTIONS FULFILLING THE MISSION

- Reiterate the AAUW mission and recent, specific branch accomplishments and activities towards it.
- Introduce and recognize branch members who contributed their time, talent and skills to mission-related accomplishments.

TWICE YEARLY DISCUSS MEMBER-VOLUNTEER SATISFACTION

- What AAUW activities, programs have been most satisfying for you?
- What would you suggest be changed about these programs?
- What would you add? Eliminate?
- What keeps you from having a more enjoyable or fulfilling member-volunteer experience?
- What can I do to enhance and support a more enjoyable and fulfilling member-volunteer experience?

YEARLY DE-BRIEF OR PLANNING ALL- MEMBER DISCUSSION – SMALL GROUPS

- Discuss the value of branch activities and programs to the AAUW mission and their benefit to women and girls.
- Discuss what programs of value engage the most members.
- Discuss which high value programs need fixing – see member-volunteer satisfaction input.
- Discuss which programs need to be eliminated.
- Discuss which new programs we might want to create.

ACTIVITY SATISFACTION QUESTIONS FOR MEMBERS WHO ENGAGED IN A MISSION-RELATED EVENT

- What was your volunteer role.
- What was most satisfying about your volunteer experience.
- What would you change/suggest to enhance your volunteer experience.
- Describe your perception of the value or impact this project will have on women and girls? What would make it more impactful.
- Share a story about what moved you to volunteer with this project and anything else about your volunteer experience you found meaningful or inspiring.
- What suggestions do you have for other AAUW mission-related branch projects.
- What is the most important work you think our branch can do to benefit women and girls in our community.
- In what ways can I/the branch be more supportive of you as a member-volunteer.
- What moves you to volunteer?